



RETURNS FORM

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E: returns@campingworld.co.uk

**CAMPING WORLD RETURNS, UNIT 4 BLACKWATER TRADING ESTATE
26 BLACKWATER WAY, ALDERSHOT, HAMPSHIRE, GU12 4DJ (UK)**

YOUR DETAILS

*Order ID:	
*Name:	
*House Number:	*Postcode:
Address:	
Day Telephone Number:	
Mobile Number:	

*Starred options are necessary for order identification

IMPORTANT INFORMATION – PLEASE READ

- PRINT this form and include with the item(s) you are returning
- You are responsible for paying return postage costs
- Use the back of this sheet if you need to include any extra details
- Items must be returned complete with original packaging and accessories
- Returned items must be packaged securely with care taken to protect the retail packaging - all items are the property of the sender until signed for as received and we advise that you use an insured and recorded service
- **BOOT RETURNS: PLEASE NOTE – IT IS NOT ACCEPTABLE TO RETURN BOOTS IN JUST THE RETAIL BOX.** You may return your boots if they do not fit but be aware that they need to be sold again as new. By taping directly onto the boot box or causing postal damage through negligent packaging you are damaging the overall product. Boots damaged in this way must be discounted for sale in store and you will incur a charge of 25% of the retail price of the boot to cover this necessary discount

STOCK ID	RETURNED ITEM(S)	SIZE	COLOUR	RETURN REASON
EG. 3513	EXAMPLE: TRESPASS DORMAN GLOVE (DOES NOT FIT – TOO LARGE)	EG. L	EG. BLK	I don't want this [] I want to exchange this [x] I think this item is faulty or defective []
				I don't want this [] I want to exchange this [] I think this item is faulty or defective []
				I don't want this [] I want to exchange this [] I think this item is faulty or defective []

Exchange for Items:

STOCK ID	ITEM	SIZE	COLOUR
EG. 3513	EXAMPLE: TRESPASS DORMAN GLOVE	EG. M	EG. BLK

[x] I authorise Camping World to charge my original order card £4.50 postage for the exchange item

[] I will send £4.50 via PayPal to sales@campingworld.co.uk (please quote "EXCHANGE" and "[YOUR ORDER ID]")

[] Please contact me using the telephone number above so I can pay the postage with a different card

OFFICE USE ONLY – please do not write below this line

AUTH BY:

[]	Unwanted Return	AUTHORISED	YES	[]	NO	[]	
[]	Exchange	FAULT CONFIRMED	YES	[]	NO	[]	
[]	Warranty Fault	FURTHER INSPECTION NEEDED	YES	[]	NO	[]	
[]	Contact Customer	ITEM DAMAGED / WORN	YES	[]	NO	[]	
[]	Dispatch Error	CUSTOMER CHARGED	YES	[]	NO	[]	£
	Packed By:	CUSTOMER REFUNDED	YES	[]	NO	[]	£

NOTES:

ADMINISTRATION COMPLETE: NO FURTHER ACTION NECESSARY []